

DPEA – Data Protection Extend and Accelerate

Scale your data protection capability without increasing headcount.

When work demands exceed capability, DPEA gives you rapid access to qualified data protection professional who integrate seamlessly with your team. Backed by DWF's leading legal and consulting team, DPEA provides the flexibility to scale resources up or down, with fixed daily rates, no minimum terms and no lock-in commitments – helping you meet demand, manage costs and maintain momentum.

What is the DPEA service?

Flexible and fast upscaling of your data protection team – We provide trained and qualified team members to work within your organisation to support your data protection needs. We can place team members with you within 24 hours. There are no recruitment costs or minimum term commitments. You can end an engagement at any time without incurring further costs or penalty.

Cost effective – Unbeatable value and realistic pricing for specialist support. Day rates for team members start from £295. When you use DPEA, access to senior team members from our Data Protection practice is also provided on a reduced rate card.

Trained and qualified – Team members hold the Certified Information Privacy Professional/ Europe (CIPP/E) certification (a recognised industry qualification) and have undergone specialist training covering typical BAU tasks that you might need them to perform.

Quality assurance – DPEA has been designed, deployed and is backed by DWF's Data Protection practice. DWF is recognised by the legal directories as a leading provider of data protection services.

When might you need DPEA services?

DPEA can help you manage periods of change, increased workloads, provide cover during staff absences or while you recruit, and allow senior team members to focus on strategic activities. Scenarios where our support may be beneficial include:

- Undertaking programs to meet data protection and e-privacy regulations affecting your organisation or industry, where juniors can handle 'heavy lifting,' stakeholder coordination, and information gathering
- Freeing up your senior in-house team for strategic projects by having competent juniors take on BAU tasks
- Rapid organisational growth adding projects faster than you can recruit
- Departures or extended absences of key team members
- Managing data subject access requests (DSARs)
- Addressing a surge in activity following a data breach
- Supporting integration activities after a merger or acquisition
- Preparing for audits or responding to audit findings

Whatever the driver, if you need extra resources to manage demands, our DPEA service provides the flexibility and expertise to help.

What can DPEA team members do?

Our junior professionals can manage a wide range of data protection compliance activities, including:

- Managing your organisation's privacy mailbox, including handling incoming queries and triaging them to the right contacts within your organisation
- Gathering information and coordinating stakeholders for the completion of privacy assessments using your internal methodologies or platforms, such as OneTrust
- Gathering information and coordinating with key stakeholders to support you with developing a comprehensive documentation of data flows across your organisation
- Handling law enforcement requests, ensuring efficient and compliant responses in accordance with your playbooks
- Drafting privacy policies based on templates or precedents
- Gathering information for privacy notices and preparing drafts for senior-level review
- Supporting with responses to DSARs (both customer and employee facing), including reviewing documents to identify personal data and applying redactions
- Reviewing and amending data processing agreements in accordance with your playbooks
- Following your internal methodologies for transfer impact/risk assessments for international transfers of personal data
- Maintaining your intra-group data transfer agreements with updates to new entities and/or data transfer activities
- Maintaining ICO registrations and any sub-processor lists
- Handling and responding to data protection due diligence questionnaires
- Supporting with the preparation of weekly data protection reports to senior management on KPIs and key risks

You also have access through a 'hotline' to senior support from DWF on a reduced rate for a defined amount of time each month, ensuring that you receive the right expertise without escalating costs. After reaching the time limit, services revert to standard rates, providing transparency and financial predictability.



How it Works



Tell Us Your Needs: Contact us to discuss your data protection support requirements.



Review Our Team: We'll share bios of team members who match your requirements.



Meet Your Candidates: Connect with prospective team members on a video call to determine if they're a good fit for your organisation.



Choose Your Support Level: Decide if you'd like optional 'hotline' access to senior data protection specialists for additional expertise.



Rapid Start: Within 24 hours, you'll have a skilled resource on your team at a highly competitive fixed day rate, with no strings attached. Start and stop the arrangement as needed, with complete flexibility and no extra fees - it's that straightforward.



Recent assignments undertaken by the DPEA team include:

National high street retailer – Conducting the full range of impact assessments that are required to support compliance with data protection law (PIAs, LIAs, TIAs, DPIAs) and managing the Personal Data Breach log.

International transport company – Managing DSARs, law enforcement access requests and regulatory inquiries across multiple jurisdictions.

International advertising and public relations company – Providing DSAR response capability for hundreds of access requests arising from a Personal Data Breach, covering the development of workflows, data reviews and production of information.

Airline – Supporting the optimisation of DSAR processes and the delivery of responses, including to ensure alignment with positions in litigation.

Global telecommunications company – Conducting impact assessments, managing contractual improvements and responding to regulatory investigations.

Insurance broker – Developing data processing maps, controls frameworks and frameworks for rights handling, breach management, impact assessments and data sharing.

International food and beverage manufacturer – Supporting the client with transition to a new privacy management tool, including the development of a classification scheme for data processing activities and data cleanse operations.

National supermarket – Managing the client's privacy mailbox, including handling incoming queries and triaging them to the appropriate contacts within the client's organisation.

Intellectual property organisation – Supporting the development of new procedures for handling large-scale rights requests and assisting the end-to-end fulfilment of responses.

Transport and logistics company – Coordinating the client's responses to privacy mailbox queries, including liaising with stakeholders to gather accurate and timely information.

Government body – Performing reviews of documentation to assess relevancy for the purpose of responding to DSAR requests.

Global telecommunications company – Assisting the client with the collation and review of evidence for the purpose of responding to a regulatory investigation into compliance with statutory timetables set by the GDPR.

Motor and property insurer – Assisting the provider of consumer insurance products with clearing a backlog of DSAR requests.

Local authority – Supporting the client with its responses to DSARs relating to vulnerable persons.

Global payments institution – Providing privacy mailbox management services, performing impact assessments for international data transfers and handling responses to rights requests.

Professional services provider – Providing privacy mailbox management services, reviewing data breach reports and assisting vendor due diligence assessments.

Global natural resources company – Supporting the operation of the risk management ticketing system, including assessing and approving requests for data access rights.

International childcare provider – Supporting the fulfilment of DSARs.

Global speciality, property and casualty insurer – Assisting with the development of new data retention schedules.

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