

# Crisis and Incident Management Service UK

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# Safeguarding your reputation and protecting your business

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Whether you find yourself dealing with a workplace accident, environmental incident, allegation of financial crime, serious data breach or an unexpected visit from a regulator, DWF's experts are on hand 24/7 to guide and assist you.



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We provide **early intervention** and long term support to help protect you and your business.



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Through our Crisis and Incident Management service we bring together specialist advisers with detailed knowledge of **managing crisis situations**.



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With **10 offices across the UK**, we can provide a nation-wide response to any crisis scenario you are facing.



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**Available 24/7 and free to register for** – we will provide you with an emergency support, should a crisis emerge, as well as regular legal updates and interactive workshops.

# Our crisis management approach

DWF's Tier 1 Regulatory, Compliance and Investigations team has experienced lawyers across the globe who can help protect you and your business.

## Early intervention



## Long-term support



# Crisis planning

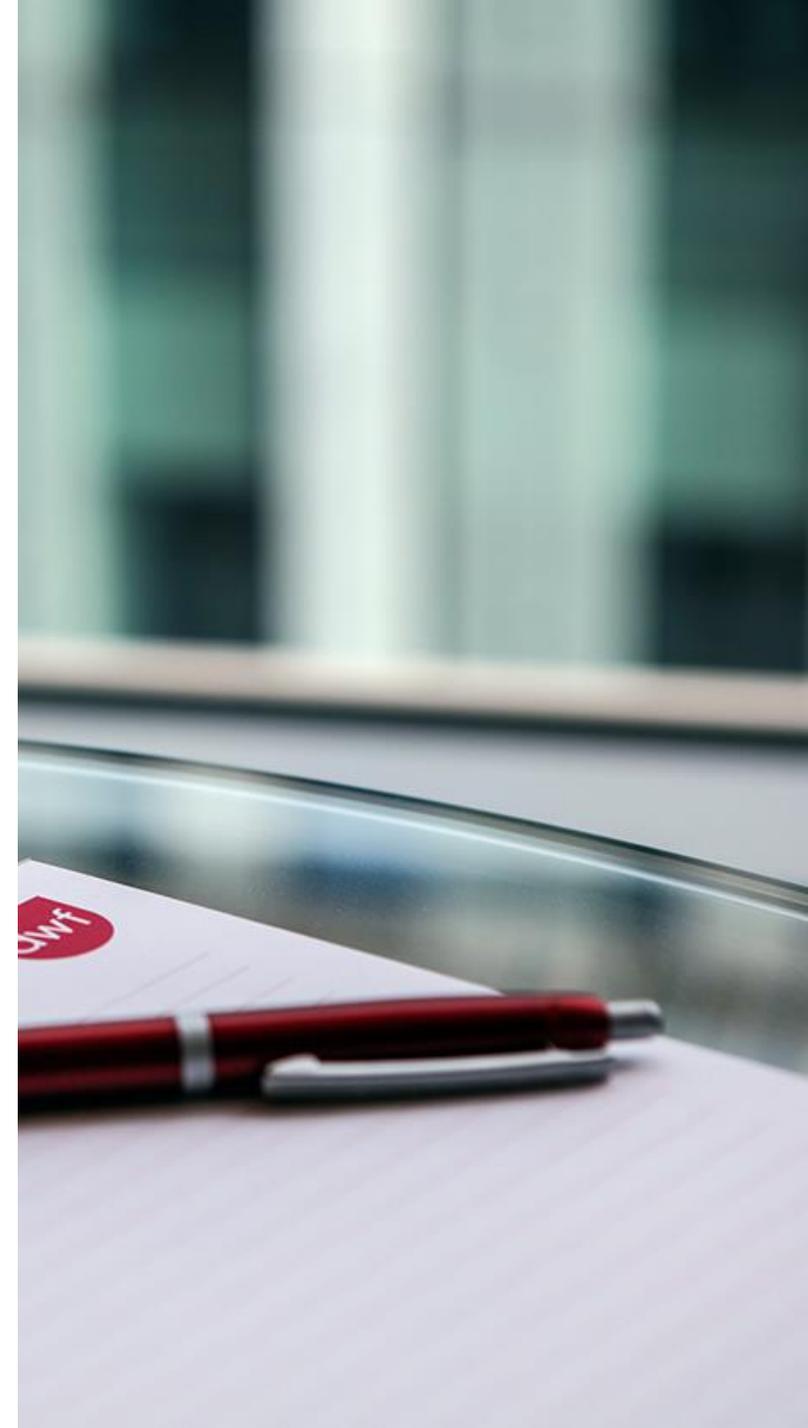
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Successfully responding to a crisis starts long before any incident occurs. A business that has thought about this in advance will be able to navigate its way through the many complex issues that will arise and make sound strategic decisions.

Having a Crisis and Incident Management Plan is one key step towards managing an incident, protecting your reputation and ensuring business continuity. In a recent Deloitte global survey of large companies, **84% had a Crisis Management Plan**, 49% more than over the previous three years. Without a Crisis Management Plan, businesses can be exposed and caught off guard when an incident happens. Time is of the essence and with the advent of social media, bad news travels fast. Who, how and the speed at which a company responds will all determine the outcomes of PR pressures.

Our team of crisis management lawyers draw on extensive experience of operational efficiency to create a plan tailored to your organisations structure and culture, outlining best practice, procedures and processes.

Furthermore, we can offer Crisis and Incident Management training which can bring together your strategic, operational and tactical team leaders to conduct scenario analysis sessions. Alongside PR specialists and psychologists, we can ensure that everyone in your business is comfortable with responding to the unexpected.



# What it means for you

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## Protecting your business

After mobilising the initial response team, we will work closely with you to advise on how to protect your business and its reputation, support your workforce and engage with regulators and key stakeholders.

## E-investigation technology

We can utilise remote technology platforms to streamline investigations and extract key information quickly and thoroughly. Additionally, our specialist team can manage large scale document reviews rapidly.

## Ensuring business continuity

We realise the importance of keeping your business moving forwards and can assist you by managing the investigation throughout. DWF understands that crisis/incidents can be incredibly stressful and emotional for your employees and stakeholders. Through CIMS we can assist you in providing expert help to address psychological trauma.

## Support with all aspects of a crisis

Our team work alongside specialist lawyers across multiple sectors and service lines. We can provide a full service to assist you with all aspects of a crisis or an incident, not just regulatory investigations.

## Safeguarding your reputation

In a digital world, news and social media are moving fast and can impact business reputation. We work closely with PR crisis specialists to manage the media and input to the narrative.

# Key contacts

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Our Crisis and Incident Management experts can help you prepare for, respond to and recover from a crisis.

A crisis or an incident can put your reputation, viability, key relationships and financial stability into jeopardy. Decisions made in the first hours of a crisis can often have an impact that resounds for years. Our experienced team of lawyers, PR specialists, investigators and clinical psychologists are available 24/7 to offer advice in the immediate aftermath of an incident and to guide you through your crisis.



**Steffan Groch**

Partner and Head of Regulatory, Compliance & Investigations

T +44 (0) 161 603 5008

M +44 (0) 772 510 0481

[steffan.groch@dwf.law](mailto:steffan.groch@dwf.law)



**David Egan**

Partner and Head of Environment (UK)

T +44 (0) 121 227 0230

M +44 (0) 7711 561 903

[david.egan@dwf.law](mailto:david.egan@dwf.law)



**Vikki Woodfine**

Partner

T +44 (0) 161 603 5060

M +44 (0) 7969 915 093

[victoria.woodfine@dwf.law](mailto:victoria.woodfine@dwf.law)



**Mark Thompson**

Director

T +44 (0) 113 261 6119

M +44 (0) 7714 775 311

[mark.thompson@dwf.law](mailto:mark.thompson@dwf.law)



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DWF is a leading global provider of integrated legal and business services.

Our Integrated Legal Management approach delivers greater efficiency, price certainty and transparency for our clients.

We deliver integrated legal and business services on a global scale through our three offerings; Legal Advisory, Mindcrest and Connected Services, across our eight key sectors. We seamlessly combine any number of our services to deliver bespoke solutions for our diverse clients.

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